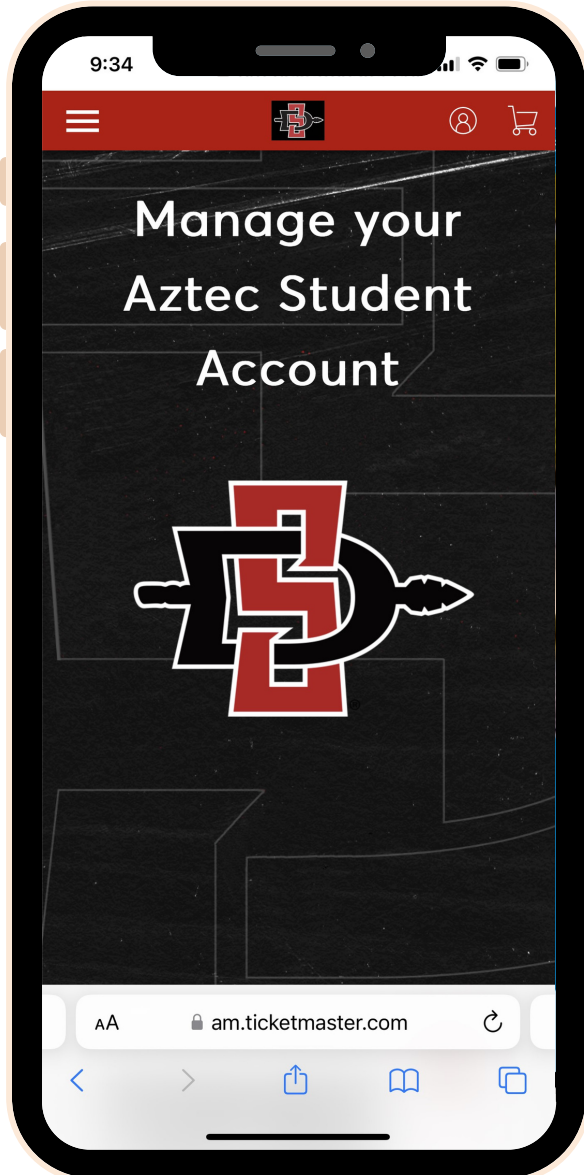


Transferring Mobile Tickets

Step-by-Step Instructions



STEP 1:

Visit the GoAztecs Account Manager home page by typing

am.ticketmaster.com/sdsustudents

Login by clicking the icon in the top right corner.

9:34

Sign In to SDSU Student ✕

Powered by *ticketmaster*

i Important Account Update

You can now use the same email and password for both your SDSU Student ticket account and your Ticketmaster account.

SDSU Student ticket holder? Use your existing email to sign in and update your password if prompted.

New here? Use your Ticketmaster email and password.

[Learn More](#)

Email Address

Password SHOW

☐ Remember Email Forgot Password?

By continuing past this page, you agree to the [Terms of Use](#) and understand that information will be used as described in both the Ticketmaster [Privacy Policy](#) and [SDSU Student Privacy Policy](#).

AA am.ticketmaster.com ↻

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STEP 2:

Login using your SDSU email address.

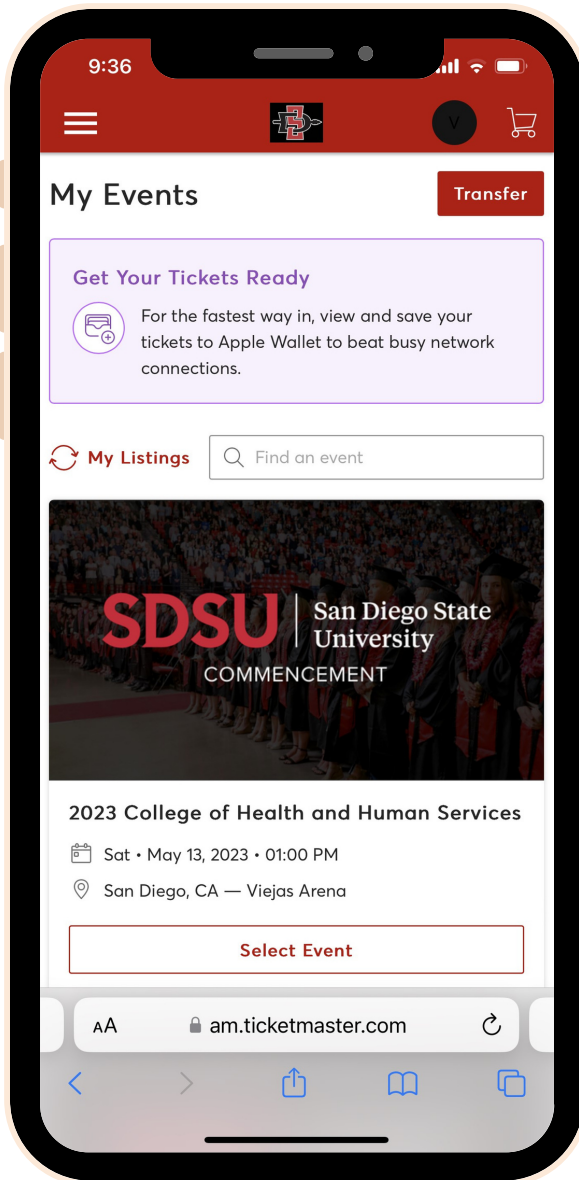


STEP 3:

Once you are logged in, scroll down to "MANAGE TICKETS".

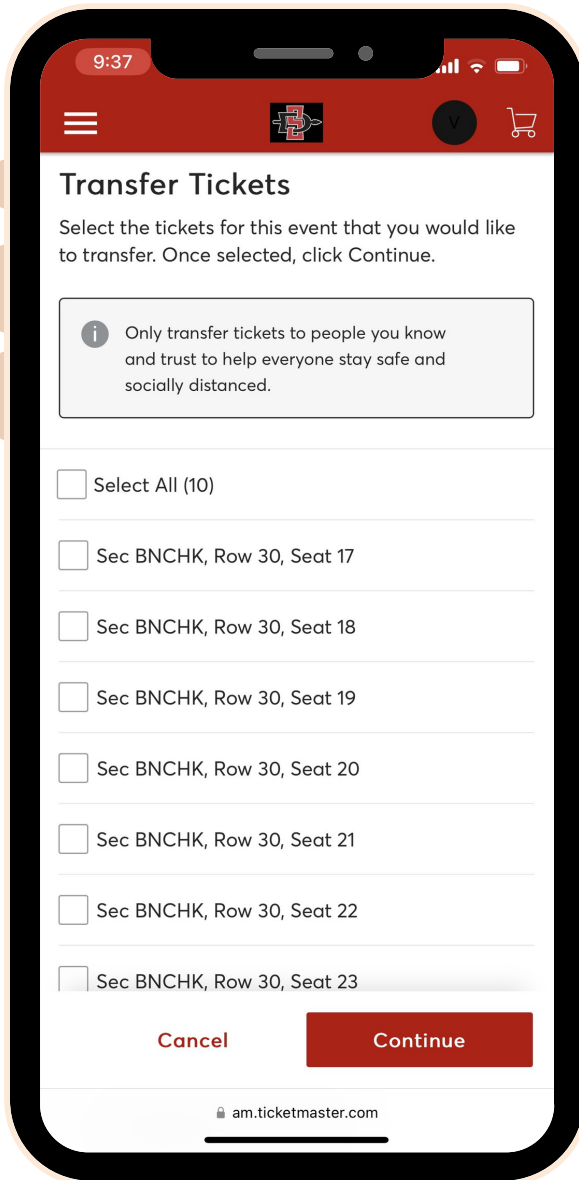


San Diego State
University



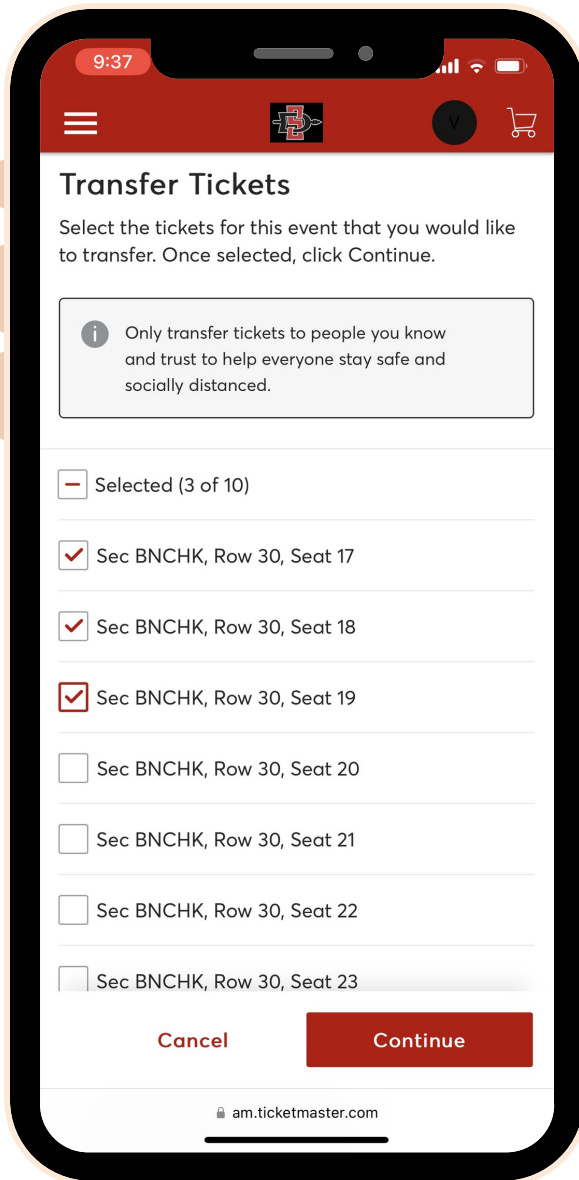
STEP 4:

Select "Transfer" in the top right corner.



STEP 5:

Select which ticket(s) you would like to transfer. You can "Select All" or select individual tickets.



STEP 6:

Once you have selected the ticket(s) a check mark will appear. Select "Continue" at the bottom of the screen.

The screenshot shows a mobile app interface for adding a new recipient. The top status bar shows the time 9:39 and signal/battery icons. The app's header is red with a menu icon, a ticket icon, a profile icon, and a shopping cart icon. The title 'Add a New Recipient' is in bold. Below the title are four input fields: 'First Name *' with the value 'Graduate', 'Last Name *' with the value 'Guest', 'Email *' with the value 'graduateguest@test.com', and a 'Message (Optional)' text area containing the text 'Here are your tickets! Make sure you upload them to your phone BEFORE coming to the ceremony.' Below the message field is a character count '161 Character(s) Remaining'. At the bottom are two buttons: 'Cancel' and 'Transfer'. The footer shows the URL 'am.ticketmaster.com'.

9:39

Add a New Recipient

First Name *

Graduate

Last Name *

Guest

Email *

graduateguest@test.com

Message (Optional)

Here are your tickets! Make sure you upload them to your phone BEFORE coming to the ceremony.

161 Character(s) Remaining

Cancel Transfer

am.ticketmaster.com

STEP 7:

Click "Add A New Recipient" and add your recipient's information. Then select "Transfer" in the bottom right corner.

Tip: Make sure to include a message to your guests about saving tickets to their phone.

STEP 8:

You have successfully transferred your ticket(s). Click “Done” in the bottom right corner.

STEP 9:

The recipient will receive an email asking them to “Accept Tickets”. The email must be viewed by the recipient on their mobile phone in order to save their tickets into their mobile wallet.

Recipient can follow the “Accepting Transferred Tickets” document for step-by-step instructions.